



Your e-mail server

Internet spam and viruses

Paradise lost?

Singlefin helps you take back your email today.



Comprehensive messaging management.

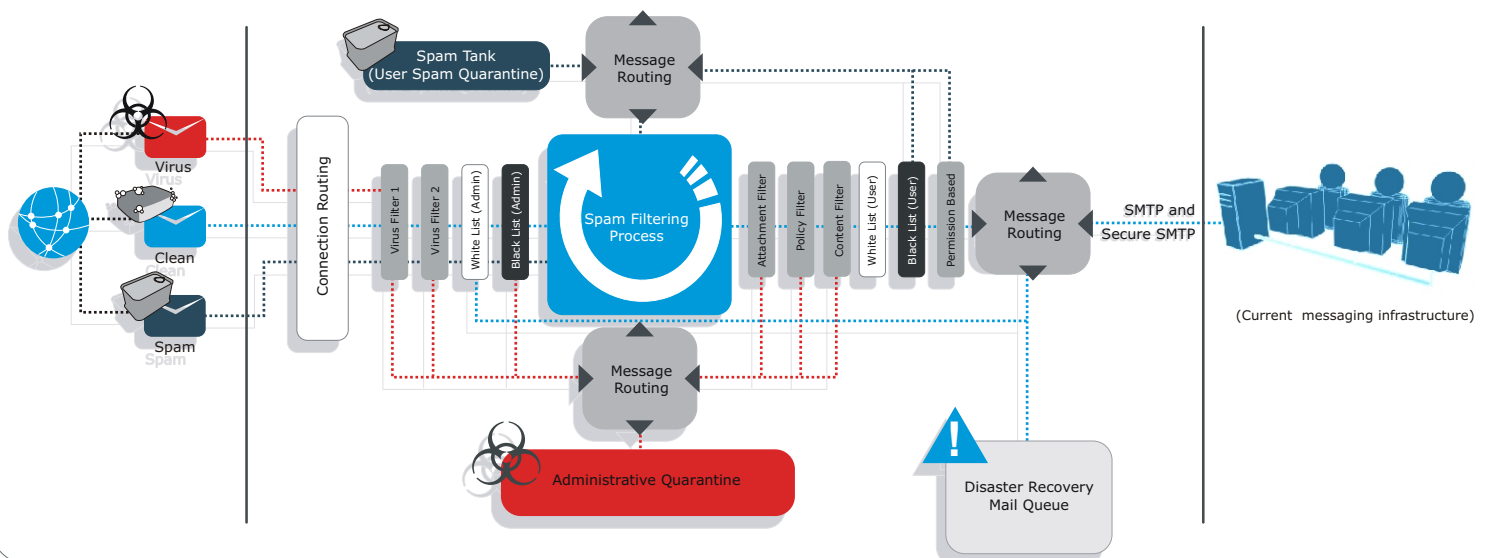
The Singlefin Global Gateway Service acts as a shield for a customer's e-mail messaging infrastructure. The service enhances a company's network architecture extending the capacities and useful life of the security investments already made as well as ensuring greater functionality and user productivity.

- No hardware or software to install or fix
- Seamless implementation in minutes
- No maintenance required
- Easy web-based administration
- Frees up network resources
- Increases employee productivity
- Lowers legal liability
- Secure global network protection
- 99.999% service availability guarantee
- 100% historic uptime
- 98% Spam accuracy
- .00001% False Positives
- Blocks viruses before they enter your network
- Cost effective, Immediate ROI

How the Global Gateway Service works:

Inbound E-Mail

Customer Network



Competitive Feature Analysis:

Feature List:	Singlefin		Brightmail	Postini	FrontBridge	Message Labs
	Global Gateway	Anti-Spam Enterprise	Perimeter Manager	TrueProtect Suite	Security System	
Network						
Multiple Data Centers	●	no	no	no	●	●
Protection from DoS Attack	●	no	no	no	●	●
IP Masking	●	no	no	no	●	no
Secure connection to mail server	●	no	no	no	no	no
99.9999% uptime guarantee	●	no	no	no	no	no
100% historic uptime	●	no	no	no	●	no
Hardware						
Completely Managed Solution	●	no	no	no	●	●
No maintenance required	●	no	no	no	●	●
No Additional Hardware Needed	●	no	no	●	●	●
Spam Filtering						
"Honey Pots" or "Bait" Email Collection	●	●	no	no	no	no
CRC Fingerprinting (Easily Defeated)	●	●	no	no	●	no
Heuristics (Static, Not Dynamic)	●	no	●	●	●	●
Proprietary Fingerprinting (Singlefin)	●	no	no	no	no	no
Proprietary Heuristics (Singlefin)	●	no	no	no	no	no
Statistically Based Analysis	●	no	no	no	no	no
Artificial Intelligence (AI) Filters	●	no	no	no	no	no
User Feedback Mechanism	●	no	no	no	●	no
Anti-Virus						
Trend Micro	●	no	no	no	no	no
Sophos	●	no	no	no	●	no
Symantec Norton AV	no	●	no	no	●	no
McAfee	no	no	●	no	no	no
Other AV Engine	●	no	no	no	no	●
Other Features						
Attachment Filter	●	no	no	no	●	no
Content Filter	●	no	no	no	●	●
Policy Filter (message size)	●	no	no	no	●	no
Custom Black List	●	●	●	●	no	●
Custom White List	●	●	●	●	no	●
Permission Based Email	●	no	no	no	no	no
Store & Forward Feature	●	no	no	no	●	no
Multiple Language Support	●	no	no	no	no	no
Detailed Reporting	●	no	no	no	no	no
Custom Rules	●	●	●	●	no	no
Real-Time Updates to Filters	●	no	no	no	no	no
Outbound Filtering						
Virus Filtering	●	●	no	no	●	no
Attachment Filter	●	no	no	no	no	no
Content Filter	●	no	no	no	●	no
Policy Filter (message size)	●	no	no	no	no	no
Custom Black List	●	no	no	no	no	no
Custom White List	●	no	no	no	no	no
Quarantines						
Inbound	●	no	●	no	no	no
Outbound	●	no	no	no	no	no
Administrative	●	no	●	no	no	no
User-level Spam	●	no	●	no	no	no
Routing						
Multi-Path Algorithmic Mail Routing	●	no	no	no	no	no
Group-Level Mail Routing	●	no	no	no	no	no
User-Level Mail Routing	●	no	no	no	no	no
Protocol Integration						
SMTP	●	●	●	●	●	●
Secure SMTP	●	no	no	no	no	no
Lightweight Directory Access Protocol (LDAP)	●	no	no	no	no	no
Support						
24x7 Support	●	no	no	no	no	no
24x7 System Monitoring	●	no	no	no	no	no
24x7 Network Operations Center	●	●	●	no	no	●
Resellers						
Aggressive Reseller Margins	●	no	no	no	no	no
Brandable User Interface	●	no	no	no	no	no
Lead Generation	●	no	no	no	no	no
Technical Sales Support	●	no	no	no	no	no
Implementation						
Free Trial	●	no	no	●	no	no
No Long-term Contract	●	no	no	no	no	no
Implementation time	30 minutes	weeks	10 days	1 day	days	days
No Additional Hardware Required	●	no	●	●	●	●
Spam Accuracy						
Average Processing Time	< 1 second	< 1 second	seconds	seconds	< 1 second	
Spam Identification Accuracy	98%	90%	85%	90%	96%	
False Positives	0.00001%	0.000001%	0.001%	0.001%	0.001%	
False Negatives	2%	10%	15%	10%	4%	

Note: All information taken from respective web sites.

Customer reviews

"I'm impressed! I've tested every solution out there and nothing comes close to the effectiveness of your service. You are currently catching more than 3,500 junk messages each day. Your service has virtually eliminated all the junk, but more importantly it has not miss-marked any of our good e-mail."

Tim Miller

"We were getting hundreds of junk emails every day. Singlefin's spam filter has eliminated 99% of all the junk."

Lisa Townsend

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